

FLEETWOOD TOWN FOOTBALL CLUB



HIGHBURY STADIUM | PARK AVENUE | FLEETWOOD | LANCASHIRE | FY7 6TX

FLEETWOODTOWNFC.COM | INFO@FLEETWOODTOWNFC.COM
GENERAL ENQUIRES: 01253 775080

Job Title: Food and Beverage Assistant

Location: Fleetwood Town Football Club

Hours: Part Time

Salary: National Minimum Wage

We have exciting opportunities within Fleetwood Town Football Club for experienced Food & Beverage Assistants to join our dynamic team based in Fleetwood.

You will be required to work mainly on home match days and other functions / events when needed.

Role and Responsibilities

- Providing a warm welcome to guests, building rapport and generally taking care of their needs to create a memorable experience
- Setting and clearing tables
- Taking orders and serving guests
- Supporting the team with beverage preparation
- Handling guest queries and feedback, escalating supervisors if necessary
- Clearing and cleaning tables, stations or counters
- Undertaking cleaning activities as and when required, such as vacuuming, washing floors, cleaning down machines/workstations, polishing silverware, cleaning down kitchen etc
- Support with other duties such as cash handling when required

Competencies & Behaviours

- Strong customer service values
- The ability to deliver consistent standards
- Possess a can-do attitude with a personable nature
- Strong team player, providing support to team members whenever necessary
- Be passionate and enthusiastic to retain custom
- You will be detailed in your presentation and delivery

What you need to do now

If you're interested in this role, email recruitment@fleetwoodtownfc.com with your latest CV.



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