



Job Title: Food and Beverage Assistants
Location: Poolfoot Farm Sports and Leisure Complex
Contract: Part-time

As we look to continue to grow, The Coffee Box & Bistro, who are based at Poolfoot Farm Sports and Leisure Complex, are looking for driven and dependable Food and Beverage Assistants to join the team on a part-time basis either in the evenings or at weekends.

Roles and responsibilities (but not limited to):

- Providing a warm welcome to guests, build rapport, and generally take care of the needs of the customers by creating a memorable experience
- Setting and clearing tables
- Supporting the team with beverage preparation
- Handling guest queries and feedback, with escalation to supervisors if necessary
- Clearing and cleaning tables, stations, and/or counters
- Undertaking cleaning activities as and when required, such as vacuuming, washing floors, cleaning down machines/workstations, polishing silverware, cleaning down kitchen etc.
- Support with other duties such as cash handling when required.

Competencies and behaviours:

- Strong customer service values
- The ability to deliver consistent standards
- Possess a can-do attitude with a personable nature
- Strong team player, providing support to team members whenever necessary
- Be passionate and enthusiastic to retain custom
- You will be detailed in your presentation and delivery

What you need to do now...

If you are interested in the role and want to know more about this, you can contact The Coffee Box and Bistro manager Rosie on **07989 796870** – become part of the team today!