



Job Title: Food and Beverage Duty Manager
Location: Poolfoot Farm Sport & Leisure Complex – Thornton Cleveleys / Highbury Stadium
Hours: Full Time inc evenings / weekends when required
Salary: £22,000 - £25,000

Pizza Calcio have a new and exciting role for an experienced Food and Beverage Duty Manager to join our dynamic team based within the Poolfoot Farm Sports and Leisure Complex in Thornton - Cleveleys.

Main Responsibilities (but not limited to):

- Plan, forecast and execute food and beverage services and events, always striving towards providing an exceptional customer experience
- Assisting with the profitability of the department
- Assist with management logistics and assign work tasks to the relevant F&B staff members
- Attend staff meetings and briefings as required
- Ensuring all staff are fully briefed before every shift, allocating tasks during the briefing. Checking daily menus with the senior chef on duty and staff appearance is in line with company dress code
- To know and understand guests' dietary requirements and ensure all F&B staff are informed and understand this too
- Assisting the F&B manager/s with stock control of Food, Beverage, Consumables, Linen etc within allocated budget and place orders as the business requires
- Ensure clear communication is mainlined between the F&B and other departments
- Helping to meet guest feedback targets as set by the F&B manager and looking to make continuous improvement
- Adhere to food, health, and safety standards
- In conjunction with the F&B manager/s, assisting with recruiting, inducting, training, performance and development of all Food and Beverage staff which includes carrying out return to work interviews and liaising with HR in respect of absence or sickness issues/staff related issues.
- Oversee and supervise the welcoming of customers
- To complete show arounds for prospective clients, organise, oversee and ensure that events are well managed
- Communicate and build strong relationships with colleagues and vendors

Qualification / Experience:

- Degree or college diploma or equivalent in food and beverage management preferable
- Food hygiene certificate, training can be given
- Personal License is preferable, certification can be provided
- Nutritional and allergy requirements
- Full knowledge and understanding of department, purchasing, alcohol licensing, invoicing and HR policies and procedures

Requirements:

- Supervisory experience working in a high-quality establishment
- Experience of managing people and motivating a team
- Health and safety experience desirable
- Alcohol licensing and objective desirable
- Strong management and motivational skills



ENGLISH FOOTBALL LEAGUE SPONSOR





- Exemplary customer service standards
 - An excellent organiser & good people manager
 - Effective communication skills dealing with both internal and external contacts
 - Attention to detail
-
- A good understanding of social media platforms
 - Basis computer skills in the terms of the use of EPOS, Excel & Word

What you need to do now

If you're interested in this role, please forward an up-to-date copy of your CV and cover letter to:

Recruitment@fleetwoodtownfc.com

Please note if successful you will be required to attend an interview with the hiring manager within 1 week of the closing date.

Fleetwood Town Football Club and Fleetwood Town Community Trust are committed to safeguarding the welfare of children and young people and expects all staff and volunteers to endorse this commitment.

This information is available in different formats if required. Please contact Fleetwood Town Football Club directly on 01253 775080

