



We are now on the search for determined and hardworking Food and Beverage Assistants to join the team here at Fleetwood Town Football Club.

These part-time positions will be based at Poolfoot Farm Sports Complex and also Highbury Stadium on matchdays and special events.

**Role and Responsibilities (but not limited to):**

- Providing a warm welcome to guests, building rapport and generally taking care of their needs to create a memorable experience
- Setting and clearing tables
- Taking orders and serving guests
- Supporting the team with beverage preparation
- Handling guest queries and feedback, escalating supervisors if necessary
- Clearing and cleaning tables, stations or counters
- Undertaking cleaning activities as and when required, such as vacuuming, washing floors, cleaning down machines/workstations, polishing silverware, cleaning down kitchen etc
- Support with other duties such as cash handling when required

**Competencies & Behaviours:**

- Strong customer service values
- The ability to deliver consistent standards
- Possess a can-do attitude with a personable nature
- Strong team player, providing support to team members whenever necessary
- Be passionate and enthusiastic to retain custom
- You will be detailed in your presentation and delivery

**What you need to do now**

If you're interested in this role, please forward an up-to-date copy of your CV and cover letter to:

**Recruitment@fleetwoodtownfc.com**

Please note if successful you will be required to attend an interview with the hiring manager within 1 week of the closing date.

*Fleetwood Town Football Club and Fleetwood Town Community Trust are committed to safeguarding the welfare of children and young people and expects all staff and volunteers to endorse this commitment.*

***This information is available in different formats if required. Please contact Fleetwood Town Football Club directly on 01253 775080***



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