



Exciting New Opportunity

Established in 1997, Fleetwood Town Football Club is a professional association football club based in the town of Fleetwood, Lancashire. The team compete in League One, the third tier of English football.

The home ground is Highbury Stadium in Fleetwood and its training ground is Poolfoot Farm, in Thornton-Cleveleys.

Fleetwood Town is committed to providing all employees with the opportunity for career and personal development on the basis of ability, qualifications and suitability for the work as well as their potential to be developed into the role.

We have a fantastic opportunity for an experienced Food and Beverage Manager who will be responsible for managing food and beverage operations within the group to the highest standard, ensuring an excellent customer experience and employee engagement.

We are looking for an enthusiastic and quick learner to join our company for a long term career with us!

You will be highly motivated and able to use your initiative in a busy environment.

Job Title: Group Food and Beverage Manager

Location: Poolfoot Farm / Highbury Stadium

Hours: 45 per week

Salary: Competitive

Role & Responsibilities

Responsible for managing food and beverage operations within the group to the highest standard. Leading Food and Beverage team by motivating, training and appraising team members and ensuring an excellent customer experience. The goal will be to maximise sales and revenue through customer satisfaction and employee engagement.

The key roles and responsibilities of the Group Food and Beverage Manager include, but are not limited to, the following:

- Manage all Food and Beverage day-to-day operations (Poolfoot, Highbury and Bispham)
- Work within the budgeted guidelines and to the highest standards
- Preserve excellent levels of customer service

- Monitor and manage performance in all areas
- Manage current F&B managers
- Work with Managers to empower teams
- Deal with all areas of People Management
- Comply with Health and Safety regulations and Food Safety
- Drive competitiveness and innovation for the groups various Food and Beverage sites
- Establish targets, ensure KPI's are met, ensure policies and procedures are up to date and being adhered to

Qualifications and Education Requirements

- Track record of proven food and beverage experience at senior level
- Working knowledge of various computer programs (MS office / restaurant software/s)
- Culinary school diploma or degree in food service management or related field

Essential Skills:

- Ability to forecast, plan and manage all Food and Beverage supplies, staff and finance
- Ability to spot and resolve problems efficiently
- Strong Leadership and Organisation skills
- Mastery in delegating multiple tasks
- Excellent Communication and Leadership skills
- Strong People Management skills
- Up to date with F&B trends and best practices
- Ability to manage teams and meet financial targets
- Customer oriented and service minded
- Ability to plan time effectively in a constantly changing fast environment

Benefits of working at Fleetwood town Football Club:

- Competitive salary
- Staff discounts and bonuses
- Private Pension Scheme
- Training and career progression opportunities
- Working across different industries and sectors

Interested?

Application:

Please send your CV and a cover letter providing full details of why you feel you would be suited to this role to recruitment@besgrp.co.uk . The closing date is Friday 26 January 2018.