

Hospitality Ticketing Policy – Fleetwood Town

Fleetwood Town Football Club cancellation policy states that hospitality guests are entitled to move their hospitality booking 48 hours prior to the booking. If a game is postponed or abandoned, there will be no refund available to give out at any time.

No guarantees can be given by Fleetwood Town Football Club that a match will take place at a particular time or on a particular date. The football club reserves the right to reschedule any match or, if necessary, play any match out of view of the public without fans in attendance or with limited fans in attendance, without notice and without any liability whatsoever.

Where any match is cancelled, abandoned or postponed, the club shall not have any liability to you or your guests, except that following any cancellation, abandonment or postponement of a match you shall be entitled to attend the rearranged match if played in view of the public with the ground at full capacity and all fans in attendance, using the Matchday Hospitality Ticket purchased for the original match date or via such application procedure as the Club shall publish on its website as applicable.

The club's policy on the return and distribution of unwanted tickets is as follows:

Tickets purchased by supporters who find they are unable to attend will be able to transfer the hospitality to another fixture, but no refund issued. The following points should be noted:

- A suitable reason is provided for being unable to attend
- The club receives the ticket back at least 48 hours prior to the day of the fixture.
- Any tickets returned within 48 hours of the fixture must be accompanied with a supporting letter
- No refunds will be made unless exceptional circumstances.
- Should such a situation arise the head of ticketing will assess each case on its individual merits.



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